



Mid Atlantic Deck and Fence Co., Inc
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Policies and Procedures On-Line Catalogs

Terms and Conditions:

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY, THE CUSTOMER UNDERSTANDS AND AGREES TO ALL CONDITIONS SET FORTH. Mid Atlantic deck and fence Co, Inc. reserves the right, at any time, to modify, alter or update our on line catalogs and these terms and conditions and the customer will agree to be bound by such modifications, alterations, or up dates. Prices are subject to change without notice. **Our On-line catalog covers the continental U.S. and we only accept U.S Currency.**

Bids/ Quotes: Mid Atlantic Deck and Fence Company will be happy to assist you in estimating and calculating the materials to complete you project. Mid Atlantic Deck and Fence Co, will not be responsible for miscalculated materials list however, we will do our best in assisting you with your purchase, it is the customers responsibility to review and advise of any material discrepancies. Mid Atlantic will send the customer an order conformation either by Fax, General Mail or E-Mail. All order conformations must be signed and checked by the customer to ensure what you are ordering is the correct material you wish to purchase.

Permits To Build: Some of the items we offer on line, require building permits from you local municipalities, please check before you purchase. It is the responsibility of the purchaser to obtain all building permits prior to the commencement of work. **Failure to obtain a building permit is not an acceptable excuse for returning your material purchase.**

Payment Methods: Mid Atlantic Deck and Fence Co, Inc accepts Visa, Master card, American express and Discover. Checks are accepted but the order will not be shipped until the check has cleared our bank. Certified Checks are also accepted. All orders are to be paid in full prior to shipment.

Sales Tax: It is the customer's responsibility to comply and remit any applicable state sales tax to the state in which the materials were delivered. (**Maryland Residence** will be required to pay state sales tax.)

Freight Charges: Mid Atlantic Deck and Fence Company does not include freight/shipping charges in our on-line catalog pricing. Our freight /shipping prices are calculated on a job by job basis and freight/shipping charges will be based on the shipping location, size and weight of the materials to be shipped. Freight/shipping charges will be quoted to the customer prior to completing the order and added to the order total and must be paid in full prior to shipment.

Pool Fencing: IMPORTANT, when you are ordering fencing for pools please make sure the fence you are ordering meets you local municipalities pool code requirements. Mid Atlantic will forward the specifications regarding the style of fencing you are purchasing upon your request so you can submit the specifications to your local municipalities for approval. Mid Atlantic Deck and Fence offers many styles of fencing that meet the national BOCA and IRC codes but it is highly recommended to check with you local building code officials prior to purchasing. Mid Atlantic Deck and Fence will be held harmless from any and all arising liabilities.

Copyright: Mid Atlantic has taken great time and effort in designing and developing our on line store. All web site design (s), text graphics and the selection and arrangements thereof are Copyright of Mid Atlantic Deck and Fence Co, Inc. Modifications, distributions, or reproduction- without prior written permission of Mid Atlantic Deck and Fence Co, Inc. are strictly prohibited.

Shipping Policies

Mid Atlantic offers many different delivery solutions. We will always try to find the most efficient and cost effective method of getting your product to you in a timely manner. Please note that delivery times may vary depending on the type of product and the time of year and may change without notice. If you have a critical delivery time please speak to your representative so that we can work with the shipper to ensure that your delivery requirements are met, but we do not offer any delivery time guarantees. Mid Atlantic Deck and Fence is at the mercy of the freight company.

All orders are checked by our shipping department for completeness and condition prior to shipment. It is the trucking companies' responsibility to ensure that your shipment arrives to you in good condition. IMPORTANT any shortages or damaged goods must be noted on the shipping ticket (Bill Of Lading) at time of delivery always inspect the delivery for damages prior to accepting the delivery. If in the event you find damage after the driver has left, the trucking company must be notified and a claim filed with the trucking company as soon as possible. The trucking company will provide the proper form(s) for filing a claim. The trucking company may send at their option an inspector to verify the damages or to note any shortages. Mid Atlantic will assist in any way it can to help with any trucking company issues that may arise. The customer is responsible for seeking reimbursement from the trucking company for any damages or shortages of material caused by the trucking company.

Please Note: Shipping for large materials are dropped shipped by common carrier at curb side or at the top of your drive way. **The driver is not required to help assist you in unloading your material but most will help, it is recommended that you have someone available with you to help assist you when the materials arrive. Most trucking companies only operate Monday through Friday. Mid Atlantic will notify you who the trucking company is and the tracking number of your shipment once it leaves our facility, to help you estimate when the materials will arrive for delivery.** Mid Atlantic photographs all Pergola, Vinyl Fencing and Railings prior to shipment for our records so we have a reference of how the material left our facility.

Shipment Errors: As shipping errors do occur and if they are the fault of Mid Atlantic Deck and Fence, all errors must be brought to the attention of Mid Atlantic Deck and Fence NO more than 48 hours after the customer has received the shipment. If the shipping error was our oversight we will ship the shorted materials to you as soon as possible and cover the cost of the shipping. If the customer ordered the materials incorrectly there will be a 20% restocking fee for the returned materials and the freight charges to ship the materials back to our facility will be the responsibility of the customer.

Material Return Policy

No returns will be accepted without prior written approval from Mid Atlantic Deck and Fence Co, Inc. All returns are subject to a 20% restocking fee and return shipping costs will be the responsibility of the customer. All returns must be made within 30 day's of original purchase date. Returned products must be unused and in the original shipping carton and in re-salable condition in order to receive a refund. Mid Atlantic Deck and Fence is not responsible for any returned items that may be damaged during shipment.

Made To Order Products: The following vinyl fencing/gates, pergolas, wood fence sections/gates, aluminum fencing/gates and custom bent vinyl shapes are all build to order products. We build each of the above stated items to order they are non stocked items and therefore we do not offer any refunds on build to order items. PLEASE USE EXTREME CAUTION WHEN ORDERING.

Sincerely
Your Friendly Staff
Mid Atlantic Deck and Fence Co, Inc

Please Sign here

The customer has read and understands the terms and conditions heron set forth in the above stated terms and policies of sale. Please Print

Date_____

Customer Name _____

Address_____City_____State_____Zip_____

Home Phone_____Cell #_____